

End of Support and Service for our Model 500 Product Line

July 8, 2024

Dear Distributor,

First, I hope you are all having a great year, and we are looking forward to working together to deliver a strong finish for H2scan in 2024.

H2scan has used our capital to automate production, increase production capacity and develop new products. We continue to enhance our product portfolio and performance, and the result has been the general purpose Gen5 models (that have been available for a year+). You may have also seen the recent Gen5 Intrinsically Safe Hydrogen sensor announcement, a product that provides significant improvements in performance for our Safety and Process line.

Our regional sales teams will provide information to you about our expanded products, and work with you on sales opportunities.

As you may recall, 3 years ago we had to end-of-life the Hy-Alerta 500 series Handheld Hydrogen Leak Detector. We have been providing support and service since the EOL, but that has become increasingly difficult, and at the end of this year we will no longer be able to repair, service or calibrate the Hy-Alerta 500 series. We are exploring a replacement handheld leak detector and will keep you updated on our progress.

Thank you for your continued support of H2scan Corp., and if we can be of any further assistance, please do not hesitate to contact us.

Sincerely yours,

The H2scan Team

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